

## **101 – the non-emergency number for the Police**

101 is the national phone number for you to use to contact police in a **non-emergency**, such as:

- Report a crime that has already occurred (e.g. vehicle theft, your property damaged)
- To report a minor traffic accident
- If you suspect drug dealing in your area
- To obtain crime prevention advice
- To contact your Neighbourhood Policing Team

Dialling 101 anywhere in the country will automatically put you through to your local police force. If you have a **speech or hearing impairment**, **use textphone 18001 101**. The cost is 15p per call, no matter how long you are on the phone, from landlines and mobile phones.

999 is still appropriate in an emergency such as when reporting a crime in progress or when violence is being used.